

## INTRODUCING

# service navigators

## YOUR GUIDE TO ELEVATE YOUR PROGRAM

Elevate, Connecticut's Quality Improvement System from the Office of Early Childhood, provides free access to resources and expert information for ALL early care and education providers through Service Navigation.

### What is Service Navigation?

Service Navigation is all about personal support. Service Navigators are here to help you Elevate your program by providing you guidance and resources where you see fit. They can connect you with the tools and resources you need to reach your specific goals across 6 focus areas:



PARENT  
PARTNER



TEAM  
BUILDER



BRAIN  
BUILDER



BUSINESS  
BUILDER



RESOURCE  
CONNECTOR



ENVIRONMENT  
ENRICHER

### How can providers connect with Service Navigation?

Service Navigation is here to help you. These expert guides can talk to you about your program's needs and connect you to resources.

Connect with your regional Service Navigator or **Local Staffed Family Child Care Network** supports today.

### Elevate your program today with Service Navigation!



To learn more and to identify the contact for your town, please visit:  
[www.ctoec.org/elevate](http://www.ctoec.org/elevate)

#### SERVICE NAVIGATORS

North Central CT  
Deana Miranda  
Deana.Miranda@ct.gov  
860-500-4512

South Central CT  
Diana Reyes  
Diana.Reyes@ct.gov  
860-500-4483

Northwest &  
Southwest CT  
Karin Bent  
Karin.Bent@ct.gov  
860-500-4487

Northeast &  
Southeast CT  
Pamela Levasseur  
Pamela.Levasseur@ct.gov  
860-500-4520



Connecticut Office  
of Early Childhood